

# Successful in your International Team



## How can intercultural cooperation succeed in the long term?

You work with people from different cultures. Are you constantly on the move or do you find yourself in a virtual team? Discover cultural diversity as a success factor..

Together with you we develop the basics to strengthen the intercultural skills of your team. You will develop practical working structures for communication in your international team.

Our team trainings take place at your company or at another desired location. Our trainers are also happy to come to you abroad. All our trainings are bilingual and can be booked multilingual on request.

We offer three modules, which are composed of various components of our training. You can find an overview of the included services in the overview table. You are also welcome to book components from the other modules.

Prices and individual planning on request.

### **Basis - A strong foundation for intercultural teams**

The basic module enables your team to better understand the background of cultural communication patterns in day-to-day working life. We provide your team with an awareness of different communication and cooperation structures.

### **Standard - A strong new perspective for an unbiased collaboration in the intercultural team**

Our standard module to strengthen your international team; the individual team members gain insight into their own cultural imprints. Mutual understanding grows, thereby reducing uncertainty and increasing empathy. Thus, your international team gains common strength. Openness, tolerance and impartiality in cooperation lead your team to success.

### **Premium - Your all-round carefree package for intercultural cooperation in your team.**

This module familiarizes your team all around with culturally appropriate cooperation, types of communication behavior and appropriate forms of criticism. In addition, you will develop a common identity through a corporate culture that makes work processes effective and more efficient.

# International Team Development: Overview

The Basic and Standard modules can be extended with modules from the Premium module according to your individual needs.

Send us an inquiry at: [info@schuppener-global-transitions.com](mailto:info@schuppener-global-transitions.com).

Service	Basic	Standard	Premium
Requirements analysis	✓	✓	✓
Clarification and conception meeting	✓	✓	✓
Culture definitions	✓	✓	✓
Intercultural competence	✓	✓	✓
Self-perception and outside perception	✓	✓	✓
Cultural dimension	✓	✓	✓
Culture-specific communication structures	✓	✓	✓
The iceberg of culture (behavior, thinking, values)	✓	✓	✓
Culture management (interculturality - values in comparison)	✓	✓	✓
Motivating factors in your cultural value system	x	✓	✓
Reflection of one's own behavior and the interpretation of the counterpart	x	x	✓
Team definitions	x	x	✓
Team analysis	x	x	✓
Team development phases	x	✓	✓
Team management system: understanding the psychology of work and team roles	x	✓	✓
Work preferences in intercultural practice	x	✓	✓
Creating personal team management profiles	x	✓	✓
Creating a team profile	x	x	✓
Recognizing strengths and blind spots	x	x	✓
Reflecting consequences in decision making behavior	x	x	✓
Linking Skills: Connecting tasks & people	x	x	✓
Conflict Management International	x	x	✓
Guilt, shame and fear	x	✓	✓
Reflection and case studies	x	✓	✓
Leading employees from different cultures	x	✓	✓
Intercultural conflicts and mediation	x	x	✓
Intercultural experiences in the team are elicited and systemically discussed	x	x	✓
Development of a corporate culture	x	x	✓